

Quality Policy

We are committed to deliver our customers a suitable technological solution of hosting services through running a dynamic frame work grantee the efficiency and effectiveness of company processes and work systems by adopting with quality management system ISO 9001:2015, ISO 27001:2013 requirements, and committed to governmental regulations We are using suitable technology to support information and knowledge flow to achieve continual improvement for delivered services.

That to be achieved by:

- Ensuring commitment of leaders through encourage engagement of employees in continuous improvement activities.
- Follow all legal and contractual requirements.
- Creating corporate-wide quality awareness through emphasizing its relevance and key benefits.
- Putting in place a work environment that promotes EGIT's key principles and shared values.
- Exploiting various tools and techniques for the improvement and optimization of key activities.
- Paying attention to the regular measurement, monitoring, review and control of all quality initiatives so as to deliver our KPI's in a consistent manner.
- Placing special emphasis on revenue enhancement schemes by offering quality services to our customers and by driving down unnecessarily incurred costs and non-value added activities.
- Using an efficient and updating technologies, infrastructure and physical resources.
- Building a long partnership with our interested parties through supporting and raising quality standards between us.
- Building a culture of learning and innovation based on the adoption of industry and generic best practice applications.
- Review this policy once per year in the management review meeting.